



Ranges Community Health Strategic Plan 2010-2013

The purpose of Ranges Community Health is to support and promote healthy individuals and communities. This includes the provision of primary health and population health services with priority access for the disadvantaged and vulnerable members of our community. The wider community has access to services as part of a social and holistic model of health for both individuals and communities. To do this in the environment of change stimulated by the National Health and Hospital Reform, Ranges will continue to evolve; partnerships will be developed and models of service adapted. Now a Company Limited by Guarantee, Ranges will ensure its systems support commercial viability.

Note: The objectives will be reviewed annually by the Board.

<p>VISION</p> <p>The driving force in primary health</p>	<p>Principles</p> <p>Enablement</p> <p>Collaboration</p> <p>Diversity</p> <p>Innovation</p> <p>Disadvantaged & vulnerable</p>	<p>Key Priority Areas</p> <p>Service Development</p> <p>Partnerships</p> <p>Governance</p> <p>Infrastructure & Organisational Development</p>	<p>Goals</p> <p>RANGES:</p> <ul style="list-style-type: none"> • is a leader in the provision of primary health services • develops services to meet the changing needs of the community of the Shire of Yarra Ranges • is building partnerships to improve health outcomes for our clients and communities • ensures effective governance by consistent management, cohesive policies, and sound decision making processes • infrastructure supports the provision of effective and efficient services • strategies are effective in attracting, developing and retaining staff
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Ranges Community Health – Strategic Plan 2010-2013

Ranges Community Health

Our Vision

The driving force in primary health

Our Principles

Enablement – our clients take an active role in the management of their health and wellbeing

Collaboration – we develop effective relationships with service providers in order to improve service delivery

Diversity – we respect and recognise that people in our community have diverse cultural backgrounds

Innovation – we explore new service models, practices and approaches to meet community needs

Disadvantaged & Vulnerable – we prioritise access for the disadvantaged and vulnerable members of our community

Key Priority Area

Service Development

Goal: Ranges is a leader in the provision of primary health services
Ranges develops services to meet the changing needs of the community of the Shire of Yarra Ranges

Objectives:

1. Ensure productivity and quality targets are met to maximize service provision
2. Develop and expand local service provision
3. Expand chronic disease and early intervention programs to improve the health of our client community

Key Priority Area

Partnerships

Goal: Ranges is building partnerships to improve health outcomes for our clients and communities

Objectives:

1. Develop and evaluate collaborative approaches to enhance service provision and meet client needs
2. Implement the community participation plan to ensure it reflects community needs and good practice guidelines

Key Priority Area

Governance

Goal: Ranges ensures effective governance by consistent management, cohesive policies, and sound decision making processes

Objectives:

1. Ensure the Quality and Risk program meets accreditation, sector and legislative requirements
2. Ensure commercial viability by making sound financial decisions across the organisation
3. Ensure clinical service quality through the implementation of a clinical governance system in accord with current legislative and sector requirements
4. Ensure Board performance meets good governance standards

Key Priority Area

Infrastructure and Organisational Development

Goal: Ranges infrastructure supports the provision of effective and efficient services.
Ranges strategies are effective in attracting, developing and retaining staff

Objectives:

1. Implement effective performance monitoring and reporting processes to ensure service commitments are met
2. Ensure client and organisation requirements are met by attracting, developing, and retaining staff
3. Ensure the IT systems meet service delivery requirements.