



# Ranges Community Health Strategic Plan 2010-2013

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The purpose of Ranges Community Health is to support and promote healthy individuals and communities. This includes the provision of primary health and population health services with priority access for the disadvantaged and vulnerable members of our community. The wider community has access to services as part of a social and holistic model of health for both individuals and communities. To do this in the environment of change stimulated by the National Health and Hospital Reform, Ranges will continue to evolve; partnerships will be developed and models of service adapted. Now a Company Limited by Guarantee, Ranges will ensure its systems support commercial viability.

**Note:** The objectives will be reviewed annually by the Board.

<p><b>VISION</b></p> <p>The driving force in primary health</p>	<p><b>Principles</b></p> <p>Enablement</p> <p>Collaboration</p> <p>Diversity</p> <p>Innovation</p> <p>Disadvantaged &amp; vulnerable</p>	<p><b>Key Priority Areas</b></p> <p>Service Development</p> <p>Partnerships</p> <p>Governance</p> <p>Infrastructure &amp; Organisational Development</p>	<p><b>Goals</b></p> <p><b>RANGES:</b></p> <ul style="list-style-type: none"> <li>• is a leader in the provision of primary health services</li> <li>• develops services to meet the changing needs of the community of the Shire of Yarra Ranges</li> <li>• is building partnerships to improve health outcomes for our clients and communities.</li> <li>• ensures effective governance by consistent management, cohesive policies, and sound decision making processes</li> <li>• infrastructure supports the provision of effective and efficient services</li> <li>• strategies are effective in attracting, developing and retaining staff</li> </ul>
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**Ranges Community Health – Strategic Plan 2010-2013**

# Ranges Community Health

## Our Vision

**The driving force in primary health**

## Our Principles

**Enablement** – our clients take an active role in the management of their health and wellbeing

**Collaboration** – we develop effective relationships with service providers in order to improve service delivery

**Diversity** – we respect and recognise that people in our community have diverse cultural backgrounds

**Innovation** – we explore new service models, practices and approaches to meet community needs

**Disadvantaged & Vulnerable** – we prioritise access for the disadvantaged and vulnerable members of our community

## Key Priority Area

### Service Development

**Goal:** Ranges is a leader in the provision of primary health services  
Ranges develops services to meet the changing needs of the community of the Shire of Yarra Ranges

**Objectives:**

1. Ensure productivity and quality targets are met to maximize service provision
2. Develop and expand local service provision
3. Expand chronic disease and early intervention programs to improve the health of our client community

## Key Priority Area

### Partnerships

**Goal:** Ranges is building partnerships to improve health outcomes for our clients and communities

**Objectives:**

1. Develop and evaluate collaborative approaches to enhance service provision and meet client needs
2. Implement the community participation plan to ensure it reflects community needs and good practice guidelines

## Key Priority Area

### Governance

**Goal:** Ranges ensures effective governance by consistent management, cohesive policies, and sound decision making processes

**Objectives:**

1. Ensure the Quality and Risk program meets accreditation, sector and legislative requirements
2. Ensure commercial viability by making sound financial decisions across the organisation
3. Ensure clinical service quality through the implementation of a clinical governance system in accord with current legislative and sector requirements
4. Ensure Board performance meets good governance standards

## Key Priority Area

# Infrastructure and Organisational Development

**Goal:** Ranges infrastructure supports the provision of effective and efficient services.  
Ranges strategies are effective in attracting, developing and retaining staff

### Objectives:

1. Implement effective performance monitoring and reporting processes to ensure service commitments are met
2. Ensure client and organisation requirements are met by attracting, developing, and retaining staff
3. Ensure the IT systems meet service delivery requirements.